

	Document Title	Quality Policy Statement			Prepared by	Sue Alsop	Date	17.07.2024
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DXB Pump & Power Limited sell, manufacture, rent, service, supply, install and design pumps and ancillary pumping equipment to meet and exceed the requirements and expectations of our customers.

Understanding and meeting our customers' needs and expectations is a key element in our company wide operations delivering our equipment in a reliable, safe, and innovative way promoting environmental sustainability and addressing climate change.

DXB Pump & Power Limited embraces an extensive range of pump models providing exceptional quality products and services that meet relevant regulatory and statutory requirements, advising our customers on the best pumping solutions.

Our Quality Policy is based on the following fundamental principles:

- The company works collaboratively with its customers and suppliers to promote sustainable practices and address climate change.
- It has established robust processes to continuously deliver products on time, identifying the potential for errors and taking the necessary actions to eliminate them to have zero defects.
- Continuously improving its quality systems to align with business and customer requirements in accordance with the ISO 9001:2015 Standard.
- Everyone at DXB Pump & Power Limited understands how to do their job role and doing it right first time in a safe and efficient manner. Training is an integral part of this strategy to achieve this objective.
- To foster a workforce with trust, reliability, challenge, and reward that attracts and retains first class employees in all positions throughout the company.
- A commitment to the continual development of all employees' talents and competence to ensure long-term success.
- To minimise waste generation and promote recycling and reuse within our operations.
- To hold operational meetings that provide a framework for establishing and reviewing all quality objectives for the Company that are communicated to all staff.

This Policy is communicated to all employees. It is reviewed annually or when required to ensure its relevance and effectiveness in addressing both quality and climate change challenges. Our commitment to quality and environmental sustainability will guide our decision-making processes and drive our continuous improvement efforts.

The Policy is available to all interested parties on request.

Simon Ruffles, Managing Director  
17<sup>th</sup> July 2024